The Main Street Annual Program Review & Accreditation Process

Webinar

September 5, 2024



- July 2013 to Present: NMMS Revitalization Specialist in Preservation & Non-Profit Resource Development
- **2010 to 2013**: Executive Director of a local MainStreet program in New Mexico
- Bachelor's and Master's Degrees in Mass Communications (New Mexico State University & Texas Tech University)
- Graduate Certificate in Historic Preservation & Regionalism (UNM School of Architecture & Planning)
- Amy has a passion for helping communities utilize their assets to achieve success in revitalizing their historic commercial districts and transforming their communities.



Amy M. Barnhart

NMMS Revitalization Specialist
ambconsultingnm@gmail.com; 773.368.7557



What Does It Mean to be a MainStreet Community?

Your community...

- Has been officially designated by the state regional coordinating program.
- Implements the Main Street Approach to advance economic development goals.
- Meets, or is striving to meet, annual accreditation criteria.





Why do the Annual Program Review & Accreditation?

Local programs share accomplishments, successes; demonstrate performance

Help NMMS understand progress made on implementing strategies and achieving goals

Helps NMMS identify opportunities for providing technical assistance, funding

Required by Main Street America; determines designation as Affiliate or Accredited program

Provides information to share with State Legislature, NMEDD

WHY IS ACCREDITATION VALUABLE

- + Recognizes programs that operate with the highest standards
- + Requirements help programs with fundraising, volunteer development, and overall sustainability
- + Challenges the board to organize and grow
- + Illustrates accountability and credibility to your partners, community, and volunteers
- + Eligibility to apply for the Great American
 Main Street Award





Contact

Madison Main Street Program
Austin Sims | Executive Director
812-274-0385 | austin@madisonmainstreet.com

Madison Main Street Program RECEIVES 2022 MAIN STREET AMERICA ACCREDITATION

Madison, Indiana (6/14/2022) – Madison Main Street Program (MMSP) has been designated as an Accredited Main Street America™ program for meeting rigorous performance standards. Each year, Main Street America and its partners announce the list of Accredited programs to recognize their exceptional commitment to preservation-based economic development and community revitalization through the Main Street Approach™.

"We are extremely proud to recognize this year's 863 nationally Accredited Main Street America programs that have worked tirelessly to advance economic vitality and quality of life in their downtowns and commercial districts," said Patrice Frey, President & CEO of Main Street America. "During another incredibly challenging year, these programs demonstrated the power of the Main Street movement to respond to the needs of their communities. I am inspired by their steadfast leadership and innovative solutions to drive essential local recovery efforts, support small businesses, and nurture vibrant downtown districts."

In 2021, Main Street America programs generated \$5.76 billion in local reinvestment, helped open 6,601 net new businesses, generated 30,402 net new jobs, catalyzed the rehabilitation of 10,595 historic buildings, and leveraged 1,427,729 volunteer hours. On average, for every dollar that a Main Street program spent to support their operations, it generated \$19.34 of new investment back into Main Street communities.

The Madison Main Street Program's performance is annually evaluated by Indiana Main Street, which works in partnership with Main Street America to identify the local programs that meet rigorous national performance standards. Evaluation criteria determines the communities that are building meaningful and sustainable revitalization programs and include standards such as, fostering strong public-private partnerships, supporting small and locally owned businesses, and actively preserving historic places, spaces, and cultural assets.

Madison Main Street Program is locally leading a national movement committed to strengthening communities with preservation-based economic development. MMSP is a 501(c)3 non-profit organization designated by Indiana Main Street and accredited by the National Main Street Center

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<u>From Main Street</u> <u>America</u>



Your NMMS Annual Program Review & Accreditation Team!

NMMS STAFF

≻ Daniel Gutierrez, Director

NMMS REVITALIZATION SPECIALIST

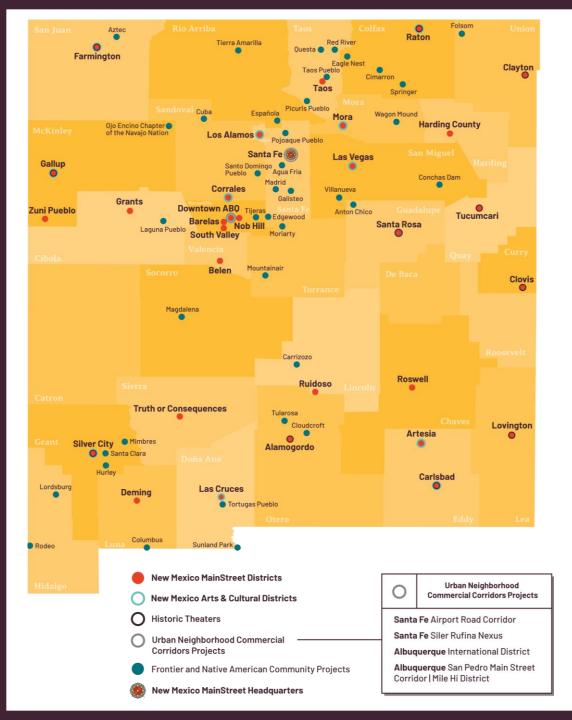
➤ Amy Barnhart - Preservation & Nonprofit Resource Development

NMMS Local Program Evaluators

≻Three Contractors, TBA







NM MainStreet Programs (30)

- NMMS Accelerators (2)
- Arts & Cultural Districts (12)

We are going to be busy!



Annual Program Review & Accreditation Process

1. Update & Upload: Compliance Documents

2. Solicit: Partner Survey Responses

- 3. Complete & Upload: Main Street
 America Accreditation SelfAssessment & Supporting Docs
- 4. Complete & Upload: NMMS Local Program Annual Performance Report
- 5. Participate: Annual Program
 Review & Accreditation Meeting
 (Virtual)
- **6. Participate:** In-Person Site Visit
- 7. Complete & Upload: Quarterly Reinvestment Statistic Reports and Annual Budget & Salary Survey



2024 Annual Program Review & Accreditation Timeline

- **September 4:** Annual Program Review & Accreditation Materials emailed to all NM Mainstreet programs:
 - Detailed <u>Instructions on the Annual Program Review & Accreditation Process</u>
 - Virtual Meeting Schedule, Zoom Meeting link for Annual Accreditation Meeting, & SurveyMonkey link for Annual Partner Survey
 - MSA Six Standards of Performance Self-Assessment Tool & Local Program Annual Performance Report Instructions & Template
- September 5: "Overview of the 2024 Annual Program Review & Accreditation Process" Webinar
- October 1 thru December 5: Virtual Annual Accreditation Meetings
 - Compliance Documents, Partner Survey, Self-Assessment & Performance Report due ONE WEEK PRIOR
- October thru December 31: Accreditation Reports Completed & Delivered (we hope)
- Ongoing: Annual Site Visits



Example of Instructions Document & Checklist

3. Complete & Upload: MSA Accreditation Self-Assessment & Supporting Documents to the MSA Accreditation Platform

HOW GRADIN	G WORKS			
Vithin each Standard 5. Each number repre	in the new Seif-Assessn esents the following:	nent Tool, score yourse	if on the Indicators lis	ted based on a scale of
1	2	3	4	5
	Minimal work but needs	Evidence of catisfectory	Has achieved success	Outstanding achieve-

All MainStreet programs must complete the Main Street America Accreditation Self-Assessment within the MSA Accreditation Platform (www.mainstreetreporting.org). Use the Self-Assessment tool to rate how

well your organization is meeting the Indicators for each Standard and record the ratings (scale of 1 to 5) — along with justifications for the ratings — for each Indicator in the online platform. The preferred approach for rating your organization is to **gather input from both Board and Staff**. Some organizations have <u>asked Board and Staff</u> to complete the Self-Assessment individually, averaged the ratings, and then engaged in discussion to finalize the ratings for each Indicator.

Provide justifications for the ratings your organization gives itself in the "Notes" section of each Indicator. You can either provide specific examples of how you are achieving each Indicator or you can list projects that are included in your Performance Report. It can be helpful to complete the Self-Assessment before completing the Performance Report, to ensure your organization captures all the projects and activities that support and justify your ratings. Please note, that the MSA Accreditation Platform requires you to enter supporting justifications into the "Notes" section before the platform will save your ratings and allow you to continue to the next section.

NMMS is also required to rate each organization against the Standards to determine Affiliate or Accredited status, and when the organization does not provide sufficient justifications, it makes it very challenging for NMMS to provide its own rating. If NMMS is unable to provide its own ratings due to a lack of information, the local MainStreet program will be designated an Affiliate program, limiting access to NMMS Public Infrastructure Capital Outlay.

ocal Program	
Score	Scoring Scale
Choose	~
Notes	

In addition to the self-assessment, MSA also requires that each program upload a Board Roster (with Board Composition), an Organization Budget, and a detailed Work Plan that demonstrates alignment



2024 MainStreet Annual Review & Accreditation Process Checklist

Update & Upload: Compliance Documents to the NMMS		
	Date Uploaded	Comments
Current Annual Work Plan, demonstrating alignment with		
Economic Transformation Strategies		
Current Operating Budget		
Current Board Roster		
Current Board Conflict of Interest Disclosures		
IRS Form 990		
Current NM Secretary of State Registration		
Current NM Attorney General Registration		
Current LOA/MOU with Local Government (Signed; Biannual		
MOUs executed in 2024 good thu end of FY2026)		
Current Local Government Contract (Signed; annual)		
Current NMSC Sub-Licensing Agreement (Signed)		
Solicit: 8+ Partner Survey Responses via SurveyMonkey	Date Emailed	Comments
Email Survey Link to Partners - First Time		
Email Survey Link to Partners - Second Time		
Email Survey Link to Partners - Third Time		
Complete & Upload: MSA Accreditation Self-Assessment &	Date Completed/	
Supporting Docs to the MSA Accreditation Platform	Uploaded	Comments
Log into www.mainstreetreporting.org to review online		
reporting platform for self-assessment		
Solicit self-assessment ratings feedback from Board & Staff		
Finalize self-assessment ratings and justifications		
Enter self-assessment ratings and justifications into online		
reporting platform		
Upload supporting docs to online reporting platform (Board		
Roster/Matrix, Budget, Work Plan with ETS, Annual Report)		
Complete & Upload: Local Program Annual Performance		
	Date Uploaded	Comments
Upload performance report		
Participate: Annual Program Review & Accreditation Meeting		
	Date Emailed	Comments
Send meeting notification to Board and Municipal Partners		
Send meeting reminder to participants - First Time		
Send meeting reminder to participants - Second Time		
Complete & Upload: Quarterly Reinvestment Statistic Reports		
	Date Submitted	Comments
First Quarter Report (Due October 1, 2023)		
Second Quarter Report (Due January 1, 2024)		
Third Quarter Report (Due April 1, 2024)		
Fourth Quarter Report (Due July 1, 2024)		
Complete: Annual Budget & Salary Survey via SurveyMonkey	Date Submitted	Comments
Submit survey (November/December 2024)		
		•

XICO

1. Update: Annual Compliance Documents

- Board Roster
- Board Conflict of Interest Disclosures
- IRS Form 990
- NM Secretary of State Registration
- NM Attorney General Registration

- Operating Budget
- Annual Work Plans
- LOA/MOU with Local Government (biannual)
- Local Government Contract (annual)
- NMSC Sub-Licensing Agreement (Signed)



It can be helpful if:

- You upload these documents in chunks and let NMMS know when you have uploaded a significant amount.
- You provide NMMS with a status update as to missing documents at the same time you let me know you have uploaded some documents.
- You give the docs a clear name (ex: SMS 2023 Budget).

NMMS will check for dashboard updates two weeks prior to your meeting and send you a reminder to update.

Biggest Compliance Document Issues... Or, how you can make accreditation process easier:)

- Board Roster not current; C of I Disclosures incomplete
 - Becomes an issue when trying to match Conflict of Interest Disclosures to the Board Roster.
- Ways to fix it:
 - Make sure the Board Roster is current.
 - Wait to upload C of I Disclosures until you have all of them; Upload them as one document.
 - Let NMMS know if you are waiting on disclosures and/or when you have uploaded them.
 - Also, **bonus points** if you upload the disclosures in the same order as your board roster!:)



Biggest Compliance Document Issues... Or, how you can make accreditation process easier:)

IRS 990 not current

- Your organization has not uploaded this doc because it requested an extension and does not have it.
- Ways to fix it:
 - Upload the IRS 990 filing extension request. When the 990 is complete, upload it.

MOU Incomplete

- MOU is unsigned by City or does not have a Council resolution of Support included.
- Ways to fix it:
 - Do not upload if it is unsigned; do not upload it without the resolution.



Work plan missing info

 Your work plan does not include your <u>Economic</u> <u>Transformation Strategies or your Capacity</u> <u>building Strategy</u>; it does not include your <u>mission</u> <u>or vision statement</u>.

Ways to fix it:

 Include these things in your work plan!:) Show how your work plan projects align with your Strategies.

Main Street America expects your work plan to also include:

- Projects that engage the Four Points, including:
 - Measurable Outcomes
 - Tasks needed to accomplish the project
 - Taskforce members / persons responsible
 - Timelines
 - Budgets

Biggest Compliance Document Issues... Or, how you can make the accreditation process easier:)

ECONOMIC TRANSFORMATION STRATEGY 1:

Improve and enhance the visual and functional connectivity of the MainStreet district across 10th Street thereby unifying the district as a whole in order to increase foot traffic to both the north and south areas and more effectively promote a viable and traversable single district.

DESIRED OUTCOMES:

- A. Create a visually attractive, vibrant place/district that changes peoples attitude of downtown and attracts new business.
- B. Stimulate, strengthen and improve our district into a vital economic center
- C. Change local's shopping practices to keep their money circulating in Alamogordo.
- D. Improved economic conditions for the business district owners, City and County
- E. Increased awareness of business opportunities available within the district.

ECONOMIC VITALITY PROJECTS

Project #1: Quantify district business impact on 10th Street and New York Avenue intersection improvements through interviews and research

	Responsibility	rimeline	Proje	ected	volunteer	
Actions & Tasks (what)	(who)	(when)	Cost	Revenue	Needs	Comments
Work with Consensus Planning on intersection redesign/plans/concepts through MRA plan development process	MRA Committee	2018	0	0	N/A	
Interview affected business owners once plan is in place and implemented	Claudia L. Claudia P. Cam	(TBD) 2019	0	0	N/A	
Present findings to project management officials to coordinate minimal impacts to businesses and business development	Cam	(TBD) 2019	0	0	N/A	

Project #2: Report on assistance needed from district business stemming from 10th St. & NY Ave intersection reconstruction

	Responsibility	Timeline	Proje	ected	Volunteer	
Actions & Tasks (what)	(who)	(when)	Cost	Revenue	Needs	Comments

"One-Time" Organization Compliance Documents

- IRS Form 1023
- Bylaws/Amendments
- Policies:
 - Conflict of Interest Policy
 - Records Retention/Destruction Policy
 - Whistle Blower Protection Policy
 - Fiscal Controls/Financial Management Policy
 - Non-Discrimination Policy





Digital Dashboard: Where Compliance Docs Live



NMMS Compliance Elements

The following items are required of all local MainStreet programs to ensure compliance with New Mexico MainStreet and National Main Street Center guidelines. Please upload documents for the current calendar year in the appropriate areas. Please note that only one file can be uploaded per section. For items #3, please scan all signed disclosure statements into one file prior to upload.



Executive Director Training and Certification

This section monitors progress toward completion of basic training and annual attendance requirements for all Executive Directors. Executive Director State Certification is optional, and local MainStreet program staff must apply to enroll in the program. To maintain State Certification, staff must complete all basic training requirements and meet all annual attendance requirements. Executive Director State Certification carries the benefits of peer recognition, bonus points in MainStreet Capital Outlay FULLY ACHIEVED applications, and other funding supports. ED Training & State Certification Requirements and Application



Main Street America Accreditation

The following section addresses the Ten Standards of Performance set by the National Main Street Center, Inc. for Accreditation of local MainStreet programs. Accreditation is expected of all local MainStreet programs in order to access all benefits provided through NMMS. Failure to complete the elements below will result in classification as a Main Street America Affiliate program.



Document Repository

The following items represent an effort by NMMS to create a repository of documents, maps, plans, reports, etc. for each local MainStreet program. Not all of the items listed below pertain to every community or organization.

- Red, yellow or green light under each section
- Click on the appropriate section to view and upload compliance documents

- Upload appropriate file for each line
 - Notify NMMS of missing documents status
- NMMS fills in comments/check box as achieved
 - You can not edit yourself, notify NMMS of changes
- Compliance docs due one week prior to accreditation meeting



NMMS Compliance Elements

The following items are required of all local MainStreet programs to ensure compliance with New Mexico MainStreet and National Main Street Center guidelines. Please upload documents for the current calendar year in the appropriate areas. Please note that only one file can be uploaded per section. For items #3, please scan all signed disclosure statements into one file prior to upload.



Gauge Calculation: "Not Achieved" - less than 60%; "Partially Achieved" - equal to or greater than 60% but less than 90%; "Fully Achieved" - 90% or more

Line item	Field	Comment	File	Achieved?
1	Current Year Board Roster, w/ contact information	To be updated for 2022	36-Board of Director Roster 07-13-2021.xls Last modified: August 20, 2021	No
2	Current Year Board Member Conflict of Interest Disclosure Statements - SIGNED	To be updated to reflect 2022 board roster, if needed	36-2021 Conflict of Interest Disclosure Statements .pdf Last modified: September 21, 2021	No
3	Current IRS Form 990 Filing	To be updated for 2022	36-2019 Exempt organization Return.pdf Last modified: September 15, 2021	No
4	Current NM Secretary of State Registration	In good standing until 11.15.22		Yes
5	Current NM Attorney General Office Registration	In good standing thu end of 2022		Yes
6	Current Fiscal Year *Operating* Budget (does not include project budgets)	To be updated for 2022	36-2021-2022 Budget.xlsx Last modified: August 20, 2021	No

2. Solicit: Partner Survey Responses

- Partner Survey link included in Meeting Schedule document/email
- Send to:
 - Government Partners
 - Partner Organizations
 - District Business/Property Owners
 - Volunteers
 - Not Board Members

Q3 To the best of your knowledge, please rate the effectiveness of the MainStreet program in regard to the following indicators:

Answered: 15 Skipped: 0

	NOT EFFECTIVE	SOMEWHAT EFFECTIVE	EFFECTIVE	VERY EFFECTIVE	TOTAL
How effective is the local MainStreet program in supporting the OVERALL REVITALIZATION of the MainStreet district?	0.00%	0.00%	33.33% 5	66.67% 10	15
How effective is the local MainStreet program in regards to forging a POSITIVE ECONOMIC IMPACT in the MainStreet district?	0.00%	0.00%	26.67% 4	73.33% 11	15
How effective is the local MainStreet program in implementing PHYSICAL IMPROVEMENTS, such as rehabilitating buildings and property, the District's streetscape, and/or other beautification or construction projects?	0.00%	6.67%	20.00%	73.33% 11	15

Pro Tip: Send it as soon as you have it and mark your calendar to send it out 1-2 more times, with the last time 2 weeks out from the meeting; **ideally 8+ responses**

Not sure how many responses you have? Ask NMMS to check for you



3. Complete & Upload: Main Street America Accreditation Self-Assessment & Supporting Docs

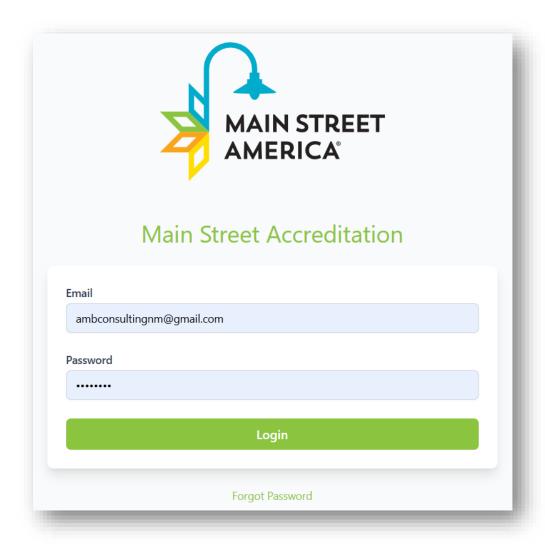
Broad-based Community Commitment to Revitalization Inclusive
Leadership and
Organizational
Capacity

Diverse Funding and Sustainable Program Operations

Strategy-Driven Programming

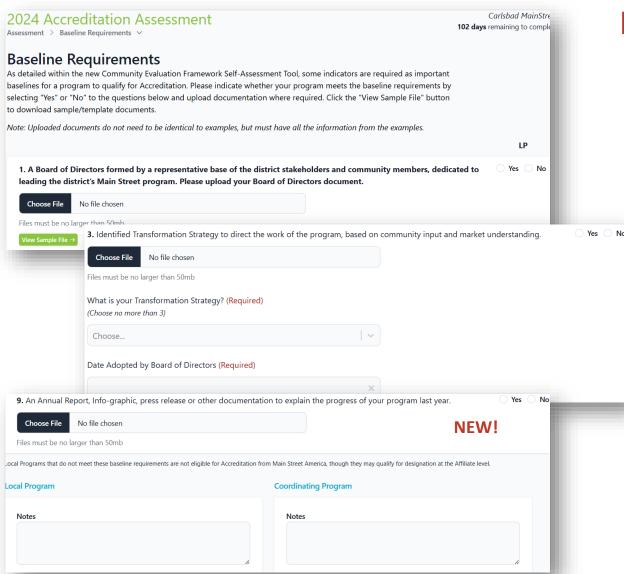
Preservation-Based Economic Development Demonstrated Impact and Results





- The Self-Assessment is NOW completed via the MSA Accreditation Platform
 - www.mainstreetreporting.org
- Use "Forgot Password" on the home screen to reset password.
- Only Local Program Executive Director has access to the platform (use the email address provided to NMMS as the ED's contact email)



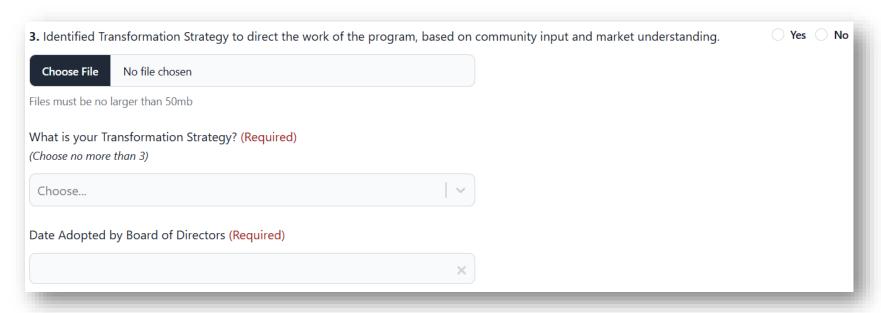


Baseline Requirements

- Must answer "YES" to every Baseline Requirement to qualify for Main Street America Accredited status
- Must upload supporting documents:
 - Board Roster/Matrix
 - Organization Budget
 - Detailed Work Plan with ETS
 - Annual report, infographic, press release explaining progress over previous year
 - Your Local Program Annual Performance Report will also work (you will be asked to upload it again later).



Baseline Requirements: Transformation Strategies



- Must have Transformation Strategies with a customer or product/business/industry focus
- Must select up to three "generic" Transformation Strategies
 - Select those that best align with your chosen strategies
- Must provide date of Transformation Strategy adoption by Board
- DO NOT have to also upload a separate document that lists Transformation Strategies



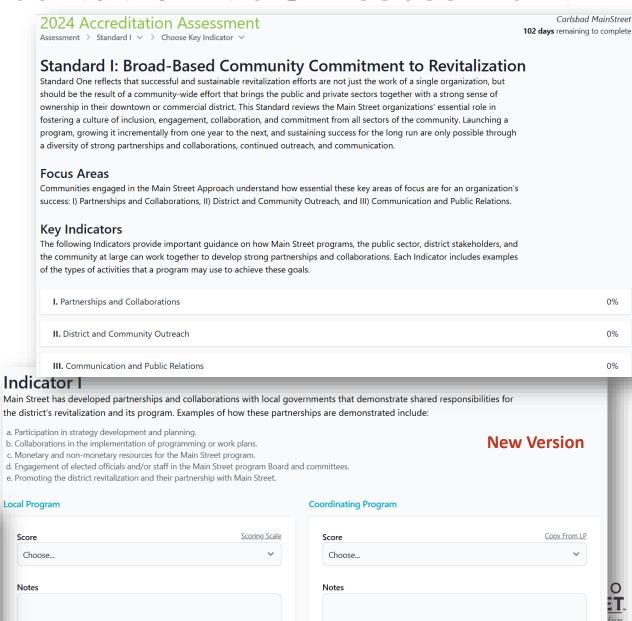
- As in years past, **rate** your program on a scale of **1 to 5** for each indicator (35 total).
- You **MUST** include justifications in the "Notes" section for your rating.
- You can refer to specific projects in your Annual Performance Report.



HOW GRADING WORKS

Within each Standard in the new Self-Assessment Tool, score yourself on the Indicators listed based on a scale of 1-5. Each number represents the following:

1	2	3	4	5
Not being addressed.	Minimal work but needs more effort.	Evidence of satisfactory progress.	Has achieved success within this indicator	Outstanding achieve- ment. One that other programs could replicate.



II. DISTRICT AND COMMUNITY OUTREACH

INDICATOR I: Main Street has expanded its reach to connect and engage with all sectors of the community (businesses, property owners, workforce, other organizations, residents). Examples of how outreach efforts are demonstrated include:

- A variety of communication tools (online and printed materials) used to reach a broad group of district stakeholders.
- Workplans that outline how planned activities intend to reach all members of the community.
- Main Street bringing the gathering, information sl

II. ACTIVE BOARD LEADERSHIP AND SUPPORTING VOLUNTEER BASE

INDICATOR I*: Board members have demonstrated active engagement in the Main Street program throughout the year. Ideally, 100 percent but no less than 75 percent of Board members have:

- a. Attended Board meetings 75 percent of the time throughout the year.
- New Board members participated in Board orientation and existing Board members participated in at least one training offered by the Coordinating Program.
- c. Played an active role on the Board by leading a committee, a task force, or key initiative.
- Advocated for the program and the district within the community, in coordination with Main Street staff and the rest of the Board.

*Meeting this Indicator is a requirement and must be met to achieve Accreditation.

HOW GRADING WORKS

Within each Standard in the new Self-Assessment Tool, score yourself on the Indicators listed based on a scale of 1-5. Each number represents the following:

1	2	3	4	5
Not being addressed.	Minimal work but needs more effort.	Evidence of satisfactory progress.	Has achieved success within this indicator	Outstanding achieve- ment. One that other programs could replicate.

Each Indicator includes

examples of the activities that
a program may use to "meet"

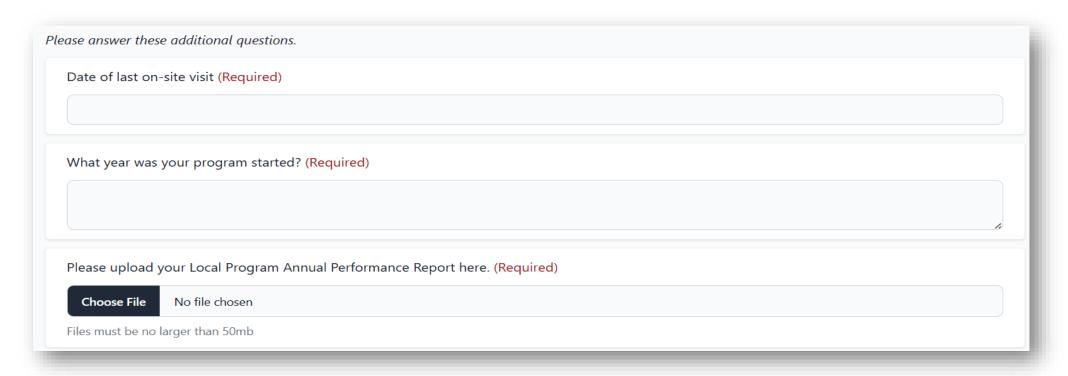
the Indicator.

Not an exhaustive list of activities, so it is possible your organization may be achieving the Indicator by implementing different projects and activities than are listed.

"Meeting" the indicator requires a rating of 3 or higher



Additional Information



- Must provide date of last on-site visit (use annual accreditation virtual meeting date)
- Must provide year your program started (Main Street designation)
- Must upload your Local Program Annual Performance Report here



Achieving SUCCESS with the MSA Accreditation Self-Assessment

- Ask Board Members/Staff for their input via the "MSA Community Self-Assessment Tool" PDF.
- Average the scores, discuss them if needed, enter them into the MSA Accreditation Platform with justifications.
 - NMMS also required to rate your program, so justifications are very important.
- Must average a 3 on each "Standard" to qualify for Main Street America Accredited status.

- Ensure supporting documents meet
 MSA requirements (check examples)
- Familiarize yourself with the platform before the day the selfassessment is due.
- Enter ratings/ justifications/ documents prior to their due date to ensure you are comfortable with the platform.

Remember, MSA will be "spot" auditing self-assessments in every state.



4. Complete: Local Program Annual Performance Report

ETS #1 🖂	ETS#2	CBS	OTHER _	
STANDARD(s) OF PERFORMANCE:	<u>Standard 4:</u> Strategy-Driven Programming; <u>Standard 5:</u> Preservation-Based Economic Development; <u>Standard 6:</u> Demonstrated Impact & Results			
PROJECT TITLE: PROJECT COMPLETION STATUS:				
Marketing of Vacant Properties		Website updated in March 2024; Windows clings installed in May 2024; Tour held in June 2024; Social media promotion, ongoing		
PROJECT DESCRIPTION/ OUTPUTS/ OU	JTCOMES:			

- - SMS conducted a business and property inventory in late 2023 and determined the SMS district had a 25% vacancy rate (20 of 80 storefronts), several of which resulted from COVID-19 business closures. The organization decided to address this issue via online and storefront marketing, building up to a vacant property tour to coincide with opening day of the farmers market in early June. Through a community input process, SMS has identified a number of businesses desired by residents, such as a brewery, ice cream parlor, and gift shop; SMS will integrate these desired businesses into its marketing efforts.
 - We contacted owners of all 20 vacant properties and received responses from 16, with 10 choosing to be featured in SMS marketing efforts. SMS built an "available properties" page on the SMS website and entered relevant information on 10 properties currently for rent or sale. We designed, printed and installed window clings in the 10 available vacant storefronts, advertising their availability, businesses desired by community members, and contact information to learn more about the spaces. SMS worked with local realtors to create and promote a vacant property tour of all 10 properties. Four tours were held throughout the day long event, with 30 attendees per tour (each tour was at max capacity).
 - SMS promoted the available properties website page, the window clings and the vacant property tour via social media. We highlighted each available property on FB and IG, twice per week, leading up to the tour. SMS has continued to highlight available properties every other week since then. We promoted the window clings once on social media, with the story being picked up by the local newspaper and regional broadcast news stations. The vacant property tour was also marketed in conjunction with the opening day of the farmers' market.
 - Unique visits to the "available properties" page has held steady at an average of 200 a month. Since completion of the website, realtors have reported a 50% increase in the monthly average number of inquiries and viewing requests on downtown listings from 10 to 15 per month. (Knowledge, Behavior)
 - Since installation of the window clings, an average of 10 people per month call or walk into the SMS office to inquire about available properties and refer to the window clings as having captured their interest and directed them to the office. Prior to this, there were no "walk-in" inquires on available real estate. (Knowledge, Behavior)
 - Three participants in the available properties tour have since moved into the SMS district two are renting retail space, while the third purchased a building that had been on the market for one year and is building out the interior for a restaurant. Filling these three vacancies, as well as the vacancy potentially filled from the façade squad, will result in a 20% reduction in vacancies in the district. (Behavior, Conditions)

- Organized by Projects
- Must validate Self-Assessment ratings
- Must demonstrate **progress** and achievement
- Identify projects for which NMMS technical assistance is needed in next 12 months
- Capture weaknesses identified through the Self-Assessment



ETS #1 🔀	ETS#2	CBS	OTHER _	
Standard(s) of Performance:	<u>Standard 4:</u> Strategy-Driven Programming; <u>Standard 5:</u> Preservation-Based Economic Development; <u>Standard 6:</u> Demonstrated Impact & Results			
PROJECT TITLE: PROJECT COMPLETION STATUS:				
Marketing of Vacant PropertiesWebsite updated in March 2024; Windows clings installed2024; Tour held in June 2024: Social media promotion, one				

PROJECT DESCRIPTION/ OUTPUTS/ OUTCOMES:

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 district. (Behavior, Conditions)

Standards Validation:

- Standard 4 Conducted biz/property inventory and used findings to develop project
- Standard 5 Renewed interest in historic buildings
- Standard 6 Tracked metrics/impact and promoted results



PLEASE LIST ANY PROJECTS TO BE IMPLEMENTED IN THE NEXT 12 MONTHS TH	HAT YOU ANTICIPATE WILL REQUIRE NMMS TECHNICAL ASSISTANCE.
PROJECT:	NMMS Assistance Needed:
Sample Business Plan – SMS has identified the need for a women's apparel store in the district.	Development of a sample business plan and proposal that we can use to recruit new entrepreneurs and businesses to the district.
PROJECT:	NMMS ASSISTANCE NEEDED:
Business Marketing Training – In collaboration with the SBDC and EDC, launch a series of business trainings in 2023.	A training on online and social media marketing for businesses.
PROJECT:	NMMS Assistance Needed:
Volunteer Development Plan – Launch a comprehensive volunteer development plan in January 2023	Strategy development for volunteer recruitment, training, management and retention.
PROJECT:	NMMS ASSISTANCE NEEDED:
Streamline Board Meetings & Operations – Get Board meetings down to 1 hour and move "committee" work out of Board meetings. Develop policies that enable the Executive Committee to make some	Some consultation with Organization RS on streamlining meetings and policy language.

End of Report

Project & NMMS
Technical
Assistance needed

Please list weaknesses identified through the Six Standards of Performance Self-Assessment process.						
STANDARD/FOCUS AREA/INDICATOR:	WEAKNESS TO BE ADDRESSED IN 2023:	NMMS Assistance Needed?				
Standard 1/Focus Area 1/Indicator 3	No brand for the district.					
STANDARD/FOCUS AREA/INDICATOR:	WEAKNESS TO BE ADDRESSED IN 2023:	NMMS Assistance Needed?				
Standard 2/Focus Area 1/Indicator 2	Our volunteer program is "informal" and needs to b	be more strategic and involve more planning.				
STANDARD/FOCUS AREA/INDICATOR:	WEAKNESS TO BE ADDRESSED IN 2023:	NMMS Assistance Needed?				
Standard 5/Focus Area 1/Indicator 2	We have not engaged in preservation/cultural asse	ts education or awareness activities in recent years.				
STANDARD/FOCUS AREA/INDICATOR:	WEAKNESS TO BE ADDRESSED IN 2023:	NMMS ASSISTANCE NEEDED?				
Standard 6/Focus Area 3/Indicator 1	Our organization is not doing enough to promote its successes and achievements across the board.					

Indicator Weakness to be Addressed Indicate if NMMS TA is needed



Biggest Performance Report Issues...

Local Program Annual Performance Report

• Too little detail. TOO MUCH DETAIL. sO MuCH dEtAil JUMBLED tOgEtHEr that it is essentially uNrEAdAble.

Ways to fix it:

- <u>Too Little Detail</u>: Make sure to include all the relevant info about the project. Don't just say you "put on a parade that thousands attended." Did you have to work with city partners to secure permits and map out the parade route? Include. Did you market the parade to locals and out of town visitors? Tell us how. Etc.
- <u>Too Much Jumbled Detail</u>: Please separate these different activities into separate projects. If you just label something "Business Support" and then list 1 million actions you did in this area, you make it very challenging to read and retain the info. This is the OPPOSITE of what you want to achieve.;)

Biggest Performance Report Issues...

Local Program Annual Performance Report

Outputs and outcomes not included.

OUTPUTS (what we do)		OUTCOMES (what changed? what was the impact?)			
Activities (what we do)	Participation (who we reach)	Short Term KNOWLEDGE	Medium Term ACTIONS	Long Term CONDITIONS	
Training Workshops Meetings Service Deliv. Product Dev. Assess Facilitate Map Partner	Participants Clients Agencies Stakeholders Customers Partners	Learning Awareness Knowledge Attitudes Skills Opinion	Behaviors Practices Decisions Policies	Economic Social Civic Environmental	

Ways to fix it:

- Outputs are the activities you engaged in to complete the project; Outcomes are the impact/changes as a result of the project.
- Example: Business Accelerator Project
 - Outputs: Marketed the accelerator via social media and newspaper; Recruited five entrepreneurs/business owners; Provided six business trainings and six consults to five participants; Graduated four of the five participants.
 - Outcomes: After the accelerator, two of the four graduates opened new businesses in the MS district, reducing building vacancy rate by 20%; One graduate expanded current biz offerings and increased sales by 25%.



Suggestions on How to Approach Completion of the Self-Assessment & Performance Report

- Start with the Self-Assessment
- As you work through, make a note of projects/activities that you believe demonstrate support for each Standard/Focus Area/Indicator
- Enter those project/activities in your Annual Performance Report, along with any other projects that don't specifically address a Standard
 - Indicate the Standard(s) that each Project supports
- Go back to the Self-Assessment, and crossreference the Projects, entering project names in the NOTES section for each Indicator

5. Participate: Program Review & Accreditation Meeting (Virtual)

- Virtual meeting; **Zoom meeting link** included in Meeting Schedule document/email
- One-hour meeting with local program board and staff, and municipal partners (Mayor, Councilors, Commissioners, Administrators, Etc.)
 - 80% of Board expected to attend
- Focus on **future goals/priorities/needs** of your organization/community, and <u>how NMMS can</u> assist with resource identification, technical assistance, and project implementation over the next 12 months; If there are specific topics or challenges you wish to address, let NMMS know.

6. Participate: Annual Site Visit (In-Person)

- Informal visit to each local community
- Scheduling TBD

Importance of Getting All Docs Turned in One Week Prior to Meeting

NMMS downloads and assembles ALL your compliance docs and reports into one packet ONE WEEK PRIOR.

NMMS reads through the packet and meets at the **beginning of the week** to discuss your organization, what you submitted, what help you might need, and things we want to address during the meeting.

Meanwhile - sending reminders, downloading docs, and prepping for the NEXT week of meetings.



2024 NMMS Annual Program Review & Accreditation Meeting Schedule						
Local MainStreet Program	Day	Date	Time	Zoom Meeting Link	Partner Survey Link	
Ruidoso Midtown Association	Wednesday	2-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/ruidosoms partners	
Grants MainStreet Project	Wednesday	2-Oct	1:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/grantsms partners	
Corrales MainStreet/Arts & Cultural District	Thursday	3-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/CMSpartner	
Revitalize San Pedro Partnership (Accelerator)	Tuesday	8-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/RSPPpartners	
Lordsburg MainStreet (Accelerator)	Tuesday	8-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/LordsburgMSpartners	
Nob Hill MainStreet	Wednesday	9-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/nobhill partners	
Clayton Union County Economic Development Partnership	Thursday	10-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/claytonms partners	
MainStreet Roswell	Thursday	10-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/msroswell partners	
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Artesia MainStreet/Arts & Cultural District	Tuesday	15-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/amspartners	
Deming Luna County MainStreet	Tuesday	15-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/demingms partners	
Downtown Las Cruces Partnership MainStreet/Arts & Cultural Distric	Wednesday	16-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/dlcppartners	
Raton MainStreet/Arts & Cultural District	Thursday	17-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/RatonPartners	
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Zuni Pueblo MainStreet	Tuesday	29-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/zpmspartners	
Belen MainStreet Project	Tuesday	29-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/belenpartners	
South Valley MainStreet	Wednesday	30-Oct	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/svms partners	
Los Alamos MainStreet & Creative District	Wednesday	30-Oct	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/LAMSpartner	
Santa Rosa MainStreet	Wednesday	6-Nov	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/santarosapartners	
Taos MainStreet	Wednesday	6-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/TaosPartners	
Silver City MainStreet/Arts & Cultural District	Thursday	7-Nov	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/scmsacd partners	
Farmington MainStreet/Arts & Cultural District	Thursday	7-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/DFpartners	
Clovis MainStreet	Tuesday	12-Nov	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/ClovisMSpartner	
Lovington MainStreet	Tuesday	12-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/lovingtonms partners	
Barelas MainStreet	Thursday	14-Nov	12:00 PM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/BarelasPartners	
Harding County MainStreet	Thursday	14-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/hcmspartners	
Carlsbad MainStreet/Arts & Cultural District	Tuesday	19-Nov	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/carlsbad ms acd partners	
Alamogordo MainStreet	Tuesday	19-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/alamogordomspartners	
Tucumcari MainStreet	Wednesday	20-Nov	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/TMSpartner	
Gallup MainStreet/Arts & Cultural District	Wednesday	20-Nov	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/gallup ms acd partners	
Downtown ABQ MainStreet/Arts & Cultural District	Wednesday	4-Dec	12:00 PM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/dabqmspartners	
MainStreet Truth or Consequences	Wednesday	4-Dec	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/mstorcpartners	
MainStreet de Las Vegas/Arts & Cultural District	Thursday	5-Dec	11:00 AM	https://bit.ly/NMMSAccreditationMeetingMorning	https://www.surveymonkey.com/r/MSLVpartners	
Mora MainStreet/Arts & Cultural Compound	Thursday	5-Dec	2:00 PM	https://bit.ly/NMMSAccreditationMeetingAfternoon	https://www.surveymonkey.com/r/mora ms acd partners	



7. Complete & Upload: Quarterly Reinvestment Statistic Reports and Annual Budget & Salary Survey

Quarterly Reinvestment Statistic Reports

- Each MS program is expected to collect reinvestment statistics for their district and submit them quarterly to NMMS on required deadlines (October 1st; January 1st; April 1st; and July 1st).
- Failure to submit these reports can impact the Accredited status of the MainStreet program.

Annual Budget & Salary Survey

- Each MS program is required to respond to the Annual Budget & Salary Survey (November).
- Failure to submit this survey can impact the Accredited status of the MainStreet program.

Why is it important to track and report reinvestment statistics?

- Quarterly Reinvestment Statistics and the Annual Budget & Salary Survey data are reported to Main Street America (as required by MSA as the national program)
- Reinvestment Statistics also reported to the NM State Legislature; failure to meet reinvestment goals can impact NMMS program and capital outlay funding.



FINALLY, a few other things to keep in mind...

- Think of this as a process to develop an "annual report" for your local government partners, funders/donors, non-profit partners, and community.
- It is a healthy practice to evaluate your program and identify areas to grow, while also identifying what you should be bragging about!

- Other ways to use the info assembled for the accreditation process:
 - Reports to the municipal government, including the annual budget or service contract request
 - Grant proposals
 - Annual impact report or newsletters
 - Marketing materials for the organization and/or its projects/programs
 - Solicitation/fundraising materials for the organization



Questions?

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